

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

Ikon Pass

[Company Address]
[City, State, Zip Code]

Dear Ikon Pass Customer Service,

Subject: Complaint Regarding [Brief Description of the Issue]

I hope this letter finds you well. I am writing to formally express my dissatisfaction regarding [describe the issue: e.g., "my recent experience with the Ikon Pass," "a problem with my pass activation," etc.].

Details of the issue:

- Date of the incident: [Insert Date]
- Location: [Insert Location]
- Description: [Provide a clear and concise description of the issue, including any relevant details or circumstances that contributed to the problem.]

I have attempted to resolve this issue by [mention any prior attempts to contact customer service, such as phone calls, emails, etc.], but unfortunately, I have not received a satisfactory response.

I would appreciate your prompt attention to this matter and hope to find a resolution that meets [my expectations, the promise made by Ikon Pass, etc.]. Thank you for looking into this issue.

Sincerely,

[Your Name]

[Your Ikon Pass Number or Order Number, if applicable]