[Your Company Letterhead] [Date] [Customer Name] [Customer Address] [City, State, Zip Code] Dear [Customer Name], Subject: Notification of Changes to HVAC Service Agreement We hope this message finds you well. We are writing to inform you of some important changes to your HVAC service agreement, effective [Effective Date]. As part of our commitment to providing you with the best possible service, we have made the following updates: 1. **Service Coverage**: [Briefly describe any changes in service coverage] 2. **Pricing Adjustments**: [Detail any changes in pricing] 3. **Service Schedule**: [Mention any changes to the service schedule] 4. **Contact Information**: [Provide any updated contact details or procedures for assistance] We appreciate your understanding as we implement these changes. If you have any questions or concerns, please do not hesitate to reach out to us at [Contact Phone Number] or [Email Address]. Thank you for your continued trust in us for your HVAC needs. Sincerely, [Your Name] [Your Title] [Your Company Name] [Phone Number] [Email Address]