

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Date]  
[Recipient's Name]  
HBO Max Customer Support  
[Company Address]  
[City, State, Zip Code]  
Dear [Recipient's Name],

I hope this message finds you well. I am writing to request assistance with setting up parental controls on my HBO Max account.

As a responsible parent, I want to ensure that my children have a safe and enjoyable viewing experience. I would appreciate detailed instructions on how to set up and customize the parental controls feature to restrict access to certain content based on age ratings.

My HBO Max account details are as follows:

- Account Email: [Your Email]
- Account Username: [Your Username]

Thank you for your help in this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]  
[Your Phone Number]