

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Date]

Customer Support

HBO Max

[Company Address]
[City, State, Zip Code]

Dear HBO Max Customer Support Team,

Subject: Feedback on User Experience

I hope this message finds you well. I am writing to share my feedback regarding my recent experience using HBO Max.

First and foremost, I would like to commend the diverse library of content available. The selection of movies and series is impressive, and it has greatly enhanced my viewing experience.

However, I did encounter some issues during my usage. [Briefly describe any specific issues you faced, such as buffering, navigation difficulties, or search functionality.] These challenges affected my overall enjoyment of the platform.

Additionally, I would suggest considering [provide a constructive suggestion for improvement, such as enhancing the user interface, adding features, or improving streaming quality]. This could significantly elevate the user experience for many subscribers.

Thank you for taking the time to consider my feedback. I appreciate the effort your team puts into ensuring a quality streaming service, and I look forward to seeing potential improvements in the future.

Sincerely,

[Your Name]

[Your HBO Max Account Email or ID, if applicable]