

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

HBO Max

[Company Address]

Dear HBO Max Customer Service,

Subject: Complaint Regarding Streaming Issues

I am writing to formally express my dissatisfaction with the streaming service provided by HBO Max. As a paying subscriber, I have encountered several issues that have greatly disrupted my viewing experience.

On [specific date(s)], I experienced [describe the issue, e.g., buffering, error messages, app crashes, etc.]. Despite trying to resolve these issues by [mention any troubleshooting steps taken, e.g., restarting the app, checking internet connection], the problems persisted.

As a loyal customer, I believe it is important to address these concerns to improve your service. I hope you can provide a timely resolution and ensure a more reliable streaming experience in the future.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your HBO Max Account Email]