

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

HBO Max Customer Service

[Company Address]
[City, State, Zip Code]

Dear HBO Max Customer Service,

Subject: Appeal for Account Suspension

I hope this message finds you well. I am writing to formally appeal the suspension of my HBO Max account (username: [Your Username/Email Associated with Account]).

On [Date of Suspension], I received a notification regarding the suspension of my account due to [briefly explain reason if known, e.g., "violation of terms of service"]. I would like to respectfully request a review of this decision, as I believe it may have been made in error. [Provide any additional details or context about your situation, including any relevant history with the service or steps taken to resolve any issues.]

I value my subscription to HBO Max and the content it provides. I have always aimed to adhere to the service's terms and guidelines. If there were any unintentional breaches, I sincerely apologize and assure you that it was not my intention.

I kindly request that you reconsider my account suspension. I am more than willing to provide any additional information or clarification needed to support my appeal.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]