[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] [Recipient's Name] HJC Complaints Department [HJC Address] [City, State, Zip Code] Dear [Recipient's Name or "HJC Complaints Department"], Subject: Formal Complaint Regarding [Brief Description of the Issue] I am writing to formally lodge a complaint regarding [provide a detailed description of the issue, including relevant dates, locations, and individuals involved]. [Describe the circumstances and any actions taken previously to resolve the issue. Include any evidence, such as receipts, contracts, or correspondence, if applicable.] I believe that [explain how the situation has affected you or any relevant parties, stating any feelings of injustice, inconvenience, etc.]. I kindly request that you [state your desired outcome or solution, such as a refund, replacement, or action to be taken]. Thank you for your prompt attention to this matter. I look forward to your response. Sincerely, [Your Signature (if sending a hard copy)] [Your Printed Name]