[Your Name] [Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date] [Company Name] [Company Address] [City, State, ZIP Code] Subject: Warranty Claim for DVD Player Dear [Customer Service/ Warranty Department], I am writing to formally submit a warranty claim for my DVD player, model [Model Number], purchased on [Purchase Date]. I have encountered the following issue: [Describe the issue briefly]. Attached to this letter are copies of the purchase receipt and warranty information. I would appreciate your assistance in resolving this matter promptly. Please let me know the next steps in the warranty claim process. Thank you for your attention to this issue. Sincerely, [Your Signature (if sending a hard copy)] [Your Printed Name]