

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]
[Retailer's Name]
[Retailer's Address]
[City, State, ZIP Code]

Dear [Retailer's Customer Service Department/Specific Contact Name],
Subject: Request for Refund under the Consumer Rights Act
I am writing to formally request a refund for [Product Name/Description],
which I purchased on [Purchase Date] from [Store/Website Name].
According to the Consumer Rights Act, I am entitled to a refund due to
[reason for refund request, e.g., the item being faulty, not as
described, or not fit for purpose].

The details of my order are as follows:

- Order Number: [Order Number]
- Purchase Price: [Purchase Price]
- Date of Delivery: [Delivery Date]

I have attached copies of my purchase receipt and any other relevant
documents for your reference.

I kindly request that you process my refund to the original payment
method within [a reasonable timeframe, e.g., 14 days].

Thank you for your attention to this matter. I look forward to your
prompt response.

Sincerely,
[Your Name]