

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service

[Company Name]  
[Company Address]  
[City, State, Zip Code]

Dear Customer Service,

I am writing to formally express my dissatisfaction with the GJ tube I received on [date of purchase]. The product has not met my expectations due to [specific issue, e.g., leakage, discomfort, malfunction].

Despite following all guidelines and instructions provided, I have experienced [describe issue in detail], which has caused [explain any consequences, e.g., additional medical issues, inconvenience]. I have attempted to address this by [mention any steps taken, e.g., contacting support, following up], but the issue remains unresolved.

I would appreciate your immediate attention to this matter and ask for [specific request, e.g., replacement, refund, further assistance]. I believe this action is warranted given the circumstances.

Thank you for your attention to this urgent issue. I look forward to your prompt response.

Sincerely,

[Your Name]  
[Your Signature (if sending a hard copy)]