[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Financial Conduct Authority 12 Endeavour Square London, E20 1JN United Kingdom Subject: Formal Complaint Against [Company Name] Dear Sir/Madam, I am writing to formally lodge a complaint against [Company Name], with reference to [specific issue or incident], which occurred on [date]. Details of the complaint: 1. **Description of the Issue**: [Provide a detailed description of the issue] 2. **Relevant Dates**: [List any relevant dates including when you first reported the issue] 3. **Communication History**: [Summarize any communications with the company regarding the issue] 4. **Desired Outcome**: [Explain what you are seeking as a resolution to your complaint] I have attached all relevant documentation related to this matter, including [list any documents you are including, such as letters, emails, contracts, etc.]. I appreciate your attention to this matter and look forward to your prompt response. Sincerely, [Your Name]