[Your Name]
[Your Address]
[City, Zip Code]
[Email Address]
[Date]
[Recipient's Name]
[Company's Name]
[Company's Address]
[City, Zip Code]
Dear [Recipient's Name],

I am writing to express my dissatisfaction regarding [specific issue] that I experienced on [date] at [location or event]. Despite my expectations, [describe the situation briefly, including what went wrong and any relevant details].

I believe that [explain why this situation is unacceptable, referencing any company policy or expectation], and I would appreciate it if you could [state your desired outcome or resolution].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]