

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

eBay Customer Support

[Relevant eBay Address or Contact Information]

Subject: Request for Refund for Incorrect Item Received - [Order Number]

Dear eBay Customer Support,

I hope this message finds you well. I am writing to request a refund for an item I purchased on eBay ([Order Number]) dated [Purchase Date].

Unfortunately, the item I received does not match the description provided in the listing.

Details of the transaction are as follows:

- Item Title: [Item Title]
- Seller's Username: [Seller's Username]
- Purchase Date: [Purchase Date]
- Item Number: [Item Number]

The incorrect item I received is: [Describe the item received]

The item I was expecting is: [Describe the item that was listed]

I have attached photos of both the received item and the original listing for your reference.

I would like to request a full refund for the incorrect item. Please advise on how to proceed with the return process. Thank you for your attention to this matter.

Sincerely,

[Your Name]