

[Your Name]

[Your Address]

[City, State, ZIP]

[Email Address]

[Phone Number]

[Date]

eBay Customer Service

[Address of eBay Customer Service]

Subject: Request for Refund Under Buyer Protection Program

Dear eBay Customer Service,

I hope this message finds you well. I am writing to formally request a refund under the eBay Buyer Protection Program for a recent transaction that did not go as expected.

****Transaction Details:****

- Item Number: [Item Number]
- Listing Title: [Title of the Item]
- Seller's Username: [Seller's Username]
- Purchase Date: [Date of Purchase]
- Order Total: [Total Amount]

****Issue Description:****

[Clearly describe the issue with the transaction. For example: the item was not received, the item was not as described, etc. Include any attempts to resolve the issue with the seller.]

****Supporting Documentation:****

I have attached the following documents to support my claim:

1. [Proof of Purchase/Invoice]
2. [Correspondence with Seller]
3. [Any other relevant evidence, e.g., photos of the item]

I kindly ask you to review my case and process a refund as soon as possible. Thank you for your attention to this matter.

Sincerely,

[Your Signature (if sending a hard copy)]

[Your Printed Name]