

[Your Name]
[Your Business Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]
[Buyer's Name]
[Buyer's Address]
[City, State, ZIP Code]

Dear [Buyer's Name],

Thank you for your recent purchase from my eBay store! I appreciate your business and am pleased to provide you with the warranty information for the item you purchased.

****Product Information:****

- Product Name: [Product Name]
- Model Number: [Model Number]
- Purchase Date: [Purchase Date]
- eBay Item Number: [Item Number]

****Warranty Details:****

- Warranty Period: [Duration of Warranty, e.g., 1 year from purchase date]
- Coverage: This warranty covers defects in materials and workmanship under normal use.
- Exclusions: This warranty does not cover damages resulting from misuse, neglect, or unauthorized modifications.

****Claim Process:****

To make a warranty claim, please contact me at [Your Email Address] or [Your Phone Number]. Kindly provide the following details:

1. A description of the issue
2. Photographic evidence (if applicable)
3. Your original purchase details

I am committed to ensuring your satisfaction and will do my best to resolve any issues promptly.

Thank you once again for your purchase! If you have any questions or need further assistance, please feel free to reach out.

Best regards,

[Your Name]
[Your Business Name]
[Your Position (if applicable)]