

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

eBay Customer Support

[Relevant eBay Address or Email]

Subject: Warranty Claim Request for [Item Name/Description] - Order ID:  
[Order ID Number]

Dear eBay Customer Support,

I hope this message finds you well. I am writing to formally request a warranty claim for the item I purchased on eBay. Below are the details of the transaction:

- **\*\*Item Name/Description\*\***: [Insert Item Name/Description]
- **\*\*Order ID\*\***: [Insert Order ID Number]
- **\*\*Purchase Date\*\***: [Insert Purchase Date]
- **\*\*Seller's eBay Username\*\***: [Insert Seller's Username]

Unfortunately, the item [describe the issue briefly, e.g., "is not functioning as expected" or "arrived damaged"]. I have attached photos to illustrate the condition of the item.

Per the warranty policy, I would like to request a replacement/refund for the item. Please let me know what steps I need to follow to proceed with this warranty claim.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]