

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

eBay Customer Service
[Address]
[City, State, Zip Code]

Subject: Item Not As Described Request - Order #[Order Number]

Dear eBay Customer Service,

I am writing to formally request a resolution regarding a recent purchase I made through eBay, which I believe is not as described in the listing.

****Item Details:****

- Item Title: [Item Title]
- Item Number: [Item Number]
- Seller Username: [Seller's Username]
- Order Date: [Order Date]
- Delivery Date: [Delivery Date]

Upon receiving the item, I found that it does not match the description provided in the listing. Specifically, [briefly explain how the item differs from the description, e.g., wrong size, missing parts, different color, etc.].

I would appreciate your assistance in resolving this matter. I am requesting a full refund for the item, as it does not meet my expectations based on the description provided. I have attached photos demonstrating the discrepancies for your review.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]