

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

DXL Group, Inc.

[DXL Address]

[City, State, Zip Code]

Dear Customer Service,

Subject: Complaint Regarding [specific issue]

I am writing to formally express my dissatisfaction with [describe the issue] that I encountered on [date] at [location or website].

[Provide details of the incident, including any relevant order numbers, product details, or interactions with staff.]

As a loyal customer of DXL, I expected a higher level of service and quality. Unfortunately, this experience has left me disappointed.

I would appreciate it if you could [state the resolution you desire, e.g., a refund, replacement, apology, etc.].

Thank you for your prompt attention to this matter. I look forward to your response.

Sincerely,

[Your Name]