

Subject: Request for DxDiag Report

Dear [Recipient's Name],

I hope this message finds you well.

To assist with troubleshooting the issues you're experiencing, please provide a DxDiag report. This report will help us better understand your system configuration and identify potential problems.

To generate a DxDiag report, please follow these steps:

1. Press the Windows Key + R to open the Run dialog.
2. Type `dxdiag` and press Enter.
3. Once the DirectX Diagnostic Tool opens, click on "Save All Information".
4. Save the file and attach it to your response.

Thank you for your cooperation. Should you have any questions, please feel free to ask.

Best regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]