[Your Name] [Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date] [Rental Service Name] [Rental Service Address] [City, State, ZIP Code] Subject: DVD Replacement Request Dear [Rental Service Customer Service/Specific Name], I hope this message finds you well. I am writing to request a replacement for a DVD I rented from your service, which has unfortunately been damaged/lost. \*\*Details of the Rental:\*\* - Title of DVD: [DVD Title] - Rental Agreement Number: [Rental Agreement Number] - Rental Date: [Rental Date] The reason for the replacement request is [describe the damage/loss briefly]. I understand that I may be responsible for the replacement fee, and I am willing to comply with your guidelines regarding this issue. Please let me know the next steps to proceed with the replacement process. Thank you for your assistance. Sincerely,

[Your Name]