

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]
[DVD Rental Company Name]
[Company Address]
[City, State, Zip Code]
Dear [Recipient's Name],

I hope this message finds you well. I am writing to suggest a return process for DVDs that would enhance customer satisfaction and streamline operations.

Currently, the return policy requires that DVDs be returned within [insert current time frame], which can be inconvenient for some customers. I recommend implementing a more flexible return period, such as [insert suggested time frame], to accommodate varying schedules. Additionally, I propose the introduction of a drop-off box at [insert potential locations], ensuring that customers can return DVDs conveniently at any hour.

Thank you for considering my suggestions. I believe these changes could lead to an overall improved experience for your patrons.

Best regards,

[Your Name]
[Your Membership ID/Account Number, if applicable]