

[Your Company Letterhead]

[Date]

[Recipient Name]

[Recipient Title]

[Company Name]

[Company Address]

[City, State, ZIP Code]

Dear [Recipient Name],

Subject: Support for DKIM Implementation

We are reaching out to provide our technical teams with an overview and support resources regarding the implementation of DomainKeys Identified Mail (DKIM) for our email infrastructure. DKIM is an essential protocol that enhances email security and improves the deliverability of our communications by authenticating the sender's identity.

**\*\*Overview of DKIM:\*\***

- DKIM helps verify that the content of an email has not been altered in transit.

- It allows the receiver to check that an email message was indeed authorized by the owner of the domain - helping to prevent email spoofing.

**\*\*Action Steps for Implementation:\*\***

1. **\*\*Generate DKIM Keys:\*\***

- Use a DKIM key generator to create a public and private key pair.

2. **\*\*Add DKIM Record to DNS:\*\***

- Publish the public key in your DNS settings. The record should follow the format:

```
selector._domainkey.yourdomain.com. IN TXT "v=DKIM1; k=rsa;
p=public_key"
```

3. **\*\*Configure Mail Server:\*\***

- Update your mail server settings to sign outgoing emails with the private key.

4. **\*\*Testing and Validation:\*\***

- Utilize tools to verify that DKIM signing is functioning correctly.

**\*\*Support Resources:\*\***

- DKIM Implementation Guide: [Link to Detailed Guide or Internal Documentation]

- DKIM Testing Tools: [Link to DKIM Checker Tool]

- Contact Information for Technical Support: [Support Team Email/Phone Number]

We encourage all technical teams to prioritize the implementation of DKIM to enhance our email integrity and security posture. Should you require further assistance, please do not hesitate to reach out to our support team.

Thank you for your attention to this important initiative.

Sincerely,

[Your Name]

[Your Title]

[Your Company]

[Your Email Address]

[Your Phone Number]