

****Subject:**** DBS Bank Online Banking Issue - Request for Assistance

****Dear DBS Bank Support Team,****

I hope this message finds you well. I am writing to seek assistance regarding an issue I am experiencing with my online banking account.

****Account Details:****

- Account Holder Name: [Your Name]
- Account Number: [Your Account Number]
- Registered Email Address: [Your Email Address]

****Issue Description:****

- Date of Issue: [Date]
- Problem Encountered: [Briefly describe the issue, e.g., unable to log in, transaction error, etc.]
- Error Messages: [Any error messages received, if applicable]

****Steps Taken:****

- [List any troubleshooting steps you have attempted, e.g., password reset, clearing browser cache, etc.]

I would appreciate your prompt assistance in resolving this matter. Please let me know if you require any further information from my side. Thank you for your attention to this issue.

****Best regards,****

[Your Name]

[Your Contact Number]

[Your Address] (if necessary)

[Date]