

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

CJ Pony Parts
Attention: Warranty Claims Department
[Company Address]
[City, State, Zip Code]

Subject: Warranty Claim for [Product Name/Part Number]

Dear Warranty Claims Department,

I hope this message finds you well. I am writing to submit a warranty claim for [product name or part number] that I purchased on [purchase date] from your website/store.

Unfortunately, I have encountered the following issue with the product: [briefly describe the issue or defect]. Upon noticing this problem, I have [include any steps taken to address the issue, if applicable].

Attached to this letter, you will find the following documents for your reference:

1. A copy of the original purchase receipt/invoice
2. Photographic evidence of the issue
3. Any other relevant documentation (if applicable)

Given the circumstances, I would appreciate your assistance in processing this warranty claim. I look forward to your prompt response regarding the next steps.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]