

[Your Organization's Letterhead]

[Date]

[Recipient's Name]

[Recipient's Address]

[City, State, Zip Code]

Dear [Recipient's Name],

Subject: Important Safety Information Regarding Continuous Glucose Monitoring (CGM) Devices

We are reaching out to provide you with important safety information regarding your Continuous Glucose Monitoring (CGM) device. Your health and safety are our top priorities, and it is essential to stay informed about the proper use and potential risks associated with CGM technology.

1. ****Device Maintenance:****

- Regularly check and replace sensors as per the manufacturer's instructions.
- Ensure the device is properly calibrated according to the guidelines.

2. ****Alert Responses:****

- Pay attention to alerts and notifications from your CGM device.
- Always validate CGM readings with fingerstick blood glucose tests when symptoms of hypoglycemia or hyperglycemia occur.

3. ****Environmental Considerations:****

- Avoid exposing your CGM device to extreme temperatures or moisture, as this can affect performance.
- Keep the device securely attached to your body, as instructed, to prevent accidental removal or damage.

4. ****Updates and Software:****

- Ensure your device's software is always up to date to benefit from the latest fixes and improvements.
- Subscribe to updates from your device manufacturer for the latest safety notices and recommendations.

5. ****Potential Risks:****

- Be aware that although CGM devices are designed to assist in glucose monitoring, they may not be 100% accurate in certain situations.
- Consult with your healthcare provider regarding any discrepancies in readings or if you have concerns about your CGM device.

For any questions, concerns, or to report issues with your device, please do not hesitate to contact our support team at [support phone number] or [support email address]. Additionally, please visit our website at [website URL] for further information and updates.

Thank you for trusting us with your health.

Sincerely,

[Your Name]

[Your Title]

[Your Organization]

[Your Contact Information]