[Your Name] [Your Address] [City, State, ZIP Code] [Email Address] [Phone Number] [Date] [Recipient Name] [Company Name] [Company Address] [City, State, ZIP Code] Dear [Recipient Name], Subject: Complaint Regarding [Product/Service] 1. **Introduction**

- Briefly state the purpose of the letter.
- 2. **Details of the Complaint**
- Describe the product/service in question.
- Include purchase details (date, location, order number).
- Outline the issues experienced.
- 3. **Attempts to Resolve**
- Mention any previous attempts to contact customer service or resolve the issue.
- Include dates and responses received, if applicable.
- 4. **Desired Outcome**
- Clearly state what you would like the company to do to resolve the issue.
- 5. **Conclusion**
- Express appreciation for their attention to the matter.
- Include your expectation for a prompt response.

Sincerely,

[Your Name]