

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service Department

[Service Provider Name]
[Service Provider Address]
[City, State, Zip Code]

Subject: Request for SIM Card Replacement Under Warranty

Dear Customer Service,

I hope this message finds you well. I am writing to request a replacement for my SIM card, which I believe is covered under the warranty.

Details of my account are as follows:

- Account Holder Name: [Your Name]
- Account Number: [Your Account Number]
- SIM Card Number: [Your SIM Card Number]
- Date of Purchase: [Purchase Date]

Unfortunately, my SIM card has [describe the issue, e.g., "stopped working" or "is damaged"], and I have attempted [mention any troubleshooting steps you have taken, if applicable].

Given that my SIM card is still within the warranty period, I would appreciate your assistance in replacing it at your earliest convenience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Signature (if sending a hard copy)]
[Your Printed Name]