

[Your Name]
[Your Address]
[City, State, Zip Code]
[Your Email]
[Your Phone Number]
[Date]

Customer Service Department
Bzee Shoes

[Company Address]
[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally express my dissatisfaction with a recent purchase I made from Bzee Shoes. On [purchase date], I bought [specific product name, style, or model] from [store/website], and I was excited to wear them. However, I have encountered several issues that have prompted me to reach out.

Firstly, [describe the first issue, e.g., the size was incorrect, the material is defective, etc.]. This has caused [explain how this has affected you, e.g., discomfort, inability to wear the shoes, etc.].

Secondly, [describe any secondary issue if applicable].

I have attached copies of my receipt and any relevant photographs to illustrate the issues I am experiencing. I believe these problems indicate a lack of quality assurance and do not meet the expectations associated with Bzee Shoes.

I would appreciate it if you could address my concerns promptly. I would like [state your desired resolution: refund, exchange, repair, etc.]. I look forward to your swift response and a resolution to this matter.

Thank you for your attention to this issue.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]