[Your Name] [Your Address] [City, State, Zip] [Your Email] [Your Phone Number] [Date] [Hiring Manager's Name] [Company's Name] [Company's Address] [City, State, Zip] Dear [Hiring Manager's Name], I am writing to express my interest in the [Job Title] position at [Company's Name], as advertised on [Where You Found the Job Posting]. With my background in customer service and my proficiency in [relevant skills/technologies], I am confident in my ability to contribute effectively to your team. In my previous role at [Your Previous Company], I successfully [specific achievement or responsibility related to BPO]. My experience has equipped me with the skills to handle customer inquiries efficiently and to maintain high levels of customer satisfaction. I am particularly drawn to this position at [Company's Name] because [reason specific to the company or role], and I am eager to bring my expertise in [specific relevant skills] to your esteemed organization. I would appreciate the opportunity to discuss how my background, skills, and enthusiasms align with the goals of [Company's Name]. Thank you for considering my application. I look forward to the possibility of discussing this exciting opportunity with you. Sincerely, [Your Name]