

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
BP Customer Relations
[BP Address]

[City, State, Zip Code]

Dear BP Customer Relations,

I am writing to express my dissatisfaction with my recent experience with BP, specifically regarding [describe the issue briefly, e.g., "the quality of fuel at your [specific location] station on [date]"].

Despite my expectations for high standards as your brand promotes, I encountered [explain the specific issue in detail, e.g., "issues with fuel efficiency and engine performance after refueling, which I had not experienced prior"].

This experience has not only caused inconvenience but also raised concerns about the reliability of BP products. I expected better from a company with such a longstanding reputation.

I would appreciate your attention to this matter and look forward to your prompt response.

Thank you for your time.

Sincerely,

[Your Name]