

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service Team  
BP Products North America  
[Company Address]  
[City, State, ZIP Code]

Dear Customer Service Team,  
Subject: Complaint Regarding BP Product

I am writing to formally express my dissatisfaction with a recent experience I had with one of your products, [Product Name], purchased on [Purchase Date] from [Store Name/Location].

[Describe the issue with the product, including specific details such as the nature of the problem, how it affected you, and any relevant information.]

I expected better quality and performance from a reputable brand like BP, and I believe this issue warrants your attention. I have attached [mention any relevant documents, such as receipts or photos, if applicable] to support my complaint.

I hope to resolve this matter amicably and look forward to your prompt response. Please let me know how you plan to address this issue. You can reach me at [Your Phone Number] or [Your Email Address].

Thank you for your attention to this matter.

Sincerely,  
[Your Name]