

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service
Baltimore Gas and Electric (BGE)
P.O. Box 1475
Baltimore, MD 21203

Dear BGE Customer Service,

I am writing to request assistance with my BGE account login. I have been experiencing trouble accessing my account online due to [briefly describe the issue, e.g., forgotten password, locked account, technical difficulties].

My account details are as follows:

- Account Number: [Your Account Number]
- Name on Account: [Your Full Name]
- Address: [Your Account Address]

I would appreciate your guidance on how to resolve this issue so that I may regain access to my account.

Thank you for your assistance.

Sincerely,
[Your Name]