

[Your Name]
[Your Address]
[City, State, ZIP Code]
[Email Address]
[Phone Number]
[Date]

BGE Customer Service
Baltimore Gas and Electric
[Company Address]
[City, State, ZIP Code]

Subject: Request for Emergency Assistance

Dear BGE Customer Service,

I hope this letter finds you well. I am writing to request emergency assistance regarding my utility service. My account number is [Your Account Number], and I have been a customer since [Year].

Due to [briefly explain your emergency situation, e.g., loss of job, medical emergency, etc.], I am currently facing financial difficulties that have made it challenging to keep up with my utility payments. I am concerned about the possibility of losing my service due to these unforeseen circumstances.

I am reaching out to see if there are any available programs or assistance options that BGE provides for customers in need, such as payment plans or resources for additional aid. I am committed to resolving this issue and would greatly appreciate any support or guidance you can provide.

Thank you for your understanding and assistance. I look forward to your prompt response.

Sincerely,

[Your Name]
[Your Account Number]