[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] Customer Service Department Baltimore Gas and Electric (BGE) [Company Address] [City, State, Zip Code] Subject: Billing Dispute - Account Number [Your Account Number] Dear BGE Customer Service, I am writing to formally dispute a charge on my recent BGE bill dated [Bill Date]. My account number is [Your Account Number], and the disputed amount is [Amount Disputed]. The reason for my dispute is as follows: [Briefly explain the reason for the dispute, including any relevant dates, amounts, and details]. I kindly request that you review my account and provide clarification regarding this charge. I have attached copies of relevant documents for your reference. Please let me know how you intend to resolve this matter. I appreciate your prompt attention to this issue and look forward to your response. Thank you for your assistance. Sincerely, [Your Name]