

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

BDO Customer Service
Banco de Oro Unibank, Inc.
[Bank Address]
[City, State, Zip Code]

Dear BDO Customer Service,
Subject: Inquiry About Credit Card Rewards

I hope this message finds you well. I am writing to inquire about the rewards program associated with my BDO credit card (Card Number: XXXX-XXXX-XXXX-XXXX).

I would like to understand more about how the rewards points are accumulated, the redemption process, and any available rewards or promotions that I may take advantage of.

Thank you for your assistance. I look forward to your prompt response.

Sincerely,
[Your Name]