

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

Customer Service

Axis Bank

[Bank Address]
[City, State, Zip Code]

Subject: Inquiry Regarding Credit Card Reward Points

Dear Customer Service Team,

I hope this message finds you well. I am writing to inquire about the reward points accrued on my Axis Bank credit card (Card Number: XXXX-XXXX-XXXX-[Last Four Digits]).

I would like to know the following details:

1. The total number of reward points currently available on my account.
2. The validity period of these reward points.
3. Any ongoing promotions or offers that I could take advantage of using my reward points.

Please provide me with the necessary information at your earliest convenience. Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Axis Bank Account Number, if applicable]