

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Email Address]  
[Phone Number]  
[Date]

Customer Service

Axis Bank

[Bank Address]  
[City, State, ZIP Code]

Subject: Complaint Regarding Axis Credit Card Services

Dear Customer Service,

I am writing to formally express my dissatisfaction with the services I have received regarding my Axis credit card (Card Number: XXXX-XXXX-XXXX-XXXX).

[Describe the issue you encountered, e.g., unauthorized charges, poor customer service, difficulty in resolving a dispute, etc.]

Despite multiple attempts to resolve this matter through your customer service hotline, my concerns remain unaddressed. [Include details of any previous communication, such as dates and the names of representatives, if available.]

I request that you investigate this matter promptly and provide a resolution. I expect to receive a response within [time frame, e.g., 14 days].

Thank you for your attention to this matter.

Sincerely,

[Your Name]