

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Support Team/Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Support Team/Specific Contact Name],
Subject: Inquiry Regarding Router Support

I hope this message finds you well. I am writing to seek assistance with my router, model [Router Model], that I purchased on [Purchase Date]. Unfortunately, I have been experiencing [describe the issue briefly, e.g., connectivity issues, frequent disconnections, etc.].

I have attempted the following troubleshooting steps:

1. [Step 1]
2. [Step 2]
3. [Step 3]

Despite these efforts, the issue persists. I would appreciate any guidance or support that you can provide to help resolve this matter. If needed, I am happy to provide further details regarding my setup or any error messages I am encountering.

Thank you for your prompt attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Signature (if sending a hard copy)]