

[Your Name]  
[Your Address]  
[City, State, ZIP Code]  
[Email Address]  
[Phone Number]  
[Date]  
[Company Name]  
[Company Address]  
[City, State, ZIP Code]

Dear [Recipient's Name or Customer Service Team],

Subject: Feedback on Router Service

I hope this message finds you well. I am writing to share my feedback regarding the recent service I received for my router [Model/Serial Number] on [Service Date].

First, I would like to express my appreciation for the [specific positive aspect of the service, e.g., prompt response time, knowledgeable technician]. It made my experience more pleasant.

However, I encountered some challenges that I believe could be addressed. [Briefly describe the issue or area for improvement, e.g., communication, service time, etc.].

I appreciate your attention to this matter and look forward to any improvements you may implement. Thank you for your commitment to customer satisfaction.

Sincerely,  
[Your Name]