

Subject: Request for Resolution of Complaint - Account: [Your Email Address]

Dear AOL Customer Service,

I hope this message finds you well. I am writing to formally express my concern regarding an issue I have encountered with my AOL account ([Your Email Address]).

On [date], I experienced [briefly describe the issue, e.g., difficulties accessing my account, problems sending/receiving emails, etc.]. Despite my efforts to resolve this matter by [mention any steps you've taken, such as checking settings, resetting password, contacting support, etc.], the problem persists.

I would appreciate your prompt attention to this matter. Please let me know how we can work together to resolve this issue. I am available for further details or clarification at your earliest convenience.

Thank you for your assistance.

Sincerely,

[Your Name]

[Your Contact Information]

[Your AOL Account Information]