[Your Name] [Your Address] [City, State, Zip Code] [Email Address] [Phone Number] [Date] [Recipient Name] [Company Name] [Company Address] [City, State, Zip Code] Dear [Recipient Name], I am writing to formally request a refund for [product/service] purchased on [purchase date] under the order number [order number]. Unfortunately, [brief explanation of the issue--e.g., the product was defective, the service was not as described, etc.]. According to your refund policy, I believe I am eligible for a full refund. I have attached a copy of my receipt and any relevant correspondence for your reference. I would appreciate your prompt attention to this matter and look forward to your response. Thank you for your assistance. Sincerely, [Your Name]